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or acquired by a Federal agency, regardless of physical form or characteristics, is controlled by this part if any of the following conditions are met:

- (a) The materials are created or received in the course of business and contain information related to the organization, functions, policies, decisions, procedures, operations, or other official activities of the agency. Also included is documentation of oral exchanges such as telephone conversations and meetings during which policy was discussed or formulated or other significant activities of the agency were planned, discussed, or transacted.
- (b) The creation, retention, or disposition of the materials is mandated by statute or agency or other Federal regulations, directives, policies, or procedures.
- (c) The materials are controlled, maintained, preserved, processed, filed, or otherwise handled following established agency procedures for records.
- (d) The material contains unique information, such as substantive annotations, including drafts, transmittal sheets, and final documents or other materials circulated or made available to employees other than the creator for official purposes, such as approval, comment, action, recommendation, follow-up, or to keep agency staff informed regarding agency business.
- (e) The material was created or received on an electronic mail system and it meets the definition of record. For specific instructions on the disposition of records created or received on electronic mail systems, see 36 CFR 1234 32.

 $[55~\mathrm{FR}~27428,~\mathrm{July}~2,~1990,~\mathrm{as}$ amended at $60~\mathrm{FR}~44640,~\mathrm{Aug}.~28,~1995]$

Subpart A—Records Disposition Programs

§1228.10 Authority.

The head of each agency (in accordance with 44 U.S.C. 2904, 3102, and 3301) is required to establish and maintain a records disposition program to ensure efficient, prompt, and orderly reduction in the quantity of records and to provide for the proper maintenance of

records designated as permanent by NARA.

[55 FR 27428, July 2, 1990]

§ 1228.12 Basic elements of disposition programs.

The primary steps in managing a records disposition program are given below. Details of each element are contained in the NARA records management handbook, Disposition of Federal Records (http://www.archives.gov/records_management/publications/disposition_of_federal_records/index.html).

- (a) Issue a program directive assigning authorities and responsibilities for records disposition activities in the agency and keep that directive up to date.
- (b) Develop, implement, and maintain an accurate, current, and comprehensive records schedule.
- (c) Train all agency personnel taking part in the agency's records disposition activities.
- (d) Publicize the program to make all agency employees aware of their records disposition responsibilities.
- (e) Evaluate the results of the program to ensure adequacy, effectiveness, and efficiency.

[55 FR 27428, July 2, 1990, as amended at 66 FR 27027, May 16, 2001; 67 FR 43253, June 27, 2002]

Subpart B—Scheduling Records

Source: 55 FR 27429, July 2, 1990, unless otherwise noted.

§ 1228.20 Authorities.

- (a) The head of each agency shall direct the creation and preservation of records containing accurate and complete documentation of the organization, functions, policies, decisions, procedures, and essential transactions of the agency (44 U.S.C. 3101). The National Archives and Records Administration shall establish standards for the retention of those records having continuing value, and assist Federal agencies in applying the standards to records in their custody (44 U.S.C. 2905).
- (b) No Federal records shall be destroyed or otherwise alienated from